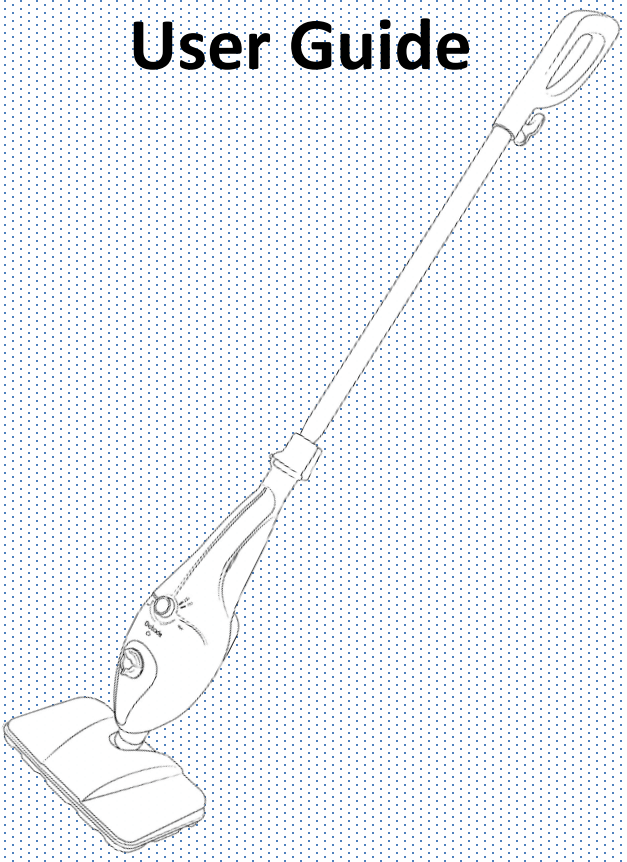
abode

pro 2 in 1 Steam Cleaner
User Guide



Model No: A21SM3001

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IMPORTANT:
RETAIN FOR FUTURE REFERENCE

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Thank you for purchasing your Abode pro Steam Cleaner.

Multi-purpose steam cleaning has never been so easy with your new Abode pro 2 in 1 Steam Mop. With an impressive number of functions and attachments, steam clean your bathroom, windows, mirrors, upholstery and more.

To get the best from your new cleaner, take a few moments to read these instructions, and keep them in a safe place for future reference.

Should you require any further assistance, our friendly Product Care team will be happy to help.

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Safety instructions

IMPORTANT SAFETY INSTRUCTIONS
READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

WARNING:

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to electrical parts.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

This product is intended for household use only.
Do not use outdoors.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge IF they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years.

- **Do not operate this appliance for anything other than its intended use. This product is intended for household use only. Do not use outdoors.**
- **Do not immerse in water or other liquids for cleaning.**

Safety instructions

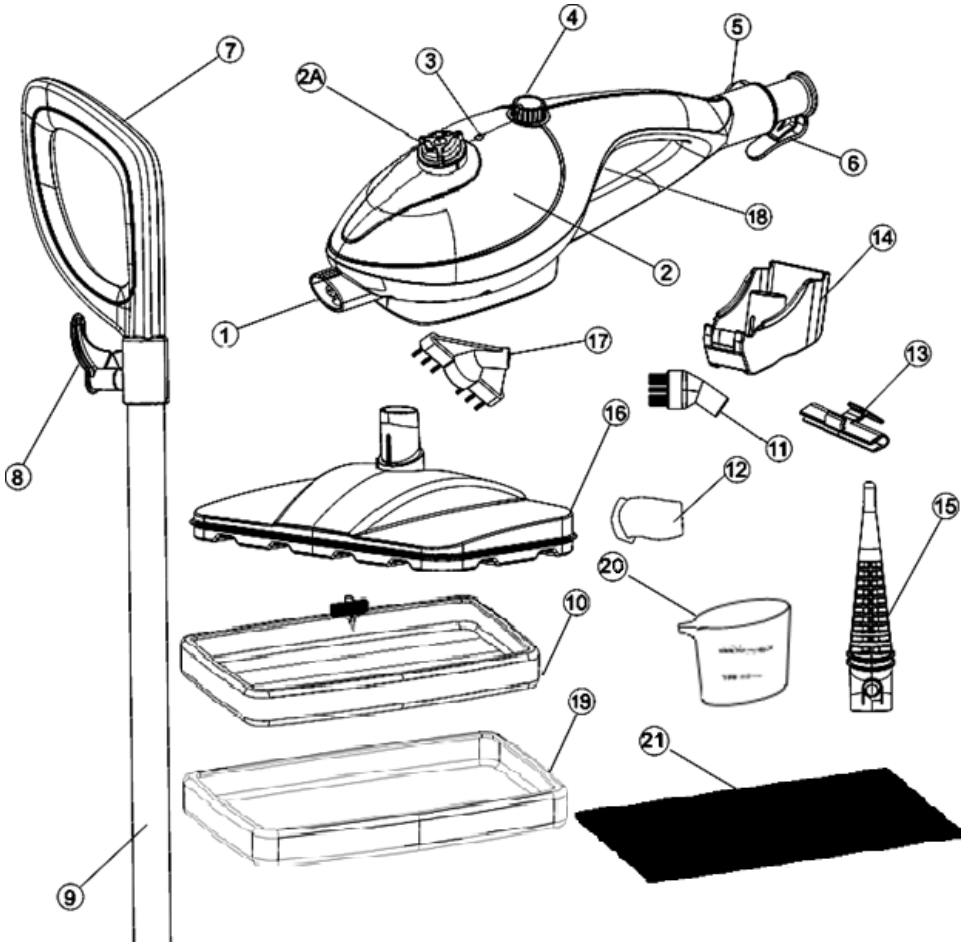
- **Do not direct steam at people, animals, electrical outlets, or equipment containing electrical components.**
- **Unplug from power outlet when not in use. Do not leave steam unit unattended while plugged in.**
- **Do not use with damaged cord or plug.**
- **Do not use steam unit if it has been dropped, damaged, left outdoors or dropped into water.**
- **Keep the steam unit away from water; do not allow it to get wet. If unit is wet, do not plug unit into wall socket or turn unit on.**
- **Do not handle steam unit with wet hands.**
- **Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.**
- **Do not unplug by pulling on cord.**
- **To protect against electrical shock do not immerse cord, plug, or appliance in water or other liquid.**
- **Unplug from the mains outlet when not in use, before putting on and taking off parts, and before cleaning.**
- **The use of accessory attachments not recommended by the appliance manufacturer may cause fire, electric shock or injury. Only use the accessories supplied by the manufacturer.**
- **Do not let the cord hang over the edge of the worktop, or touch hot surfaces.**
- **Never remove parts from the appliance, such as screws.**

Safety instructions

- **The filling aperture must not be opened during use.**
- **Do not use appliance in an enclosed space filled with vapor given off by oil-based paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.**
- **Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.**
- **Do not immerse unit in water or other liquids.**
- **Never put descaling, aromatic or alcoholic products into the steam unit as this may damage the unit.**
- **Close attention is necessary when used near children.**
- **Do not store with a wet unit pad still attached.**
- **Using distilled or demineralized water will maximize the performance of your steam unit.**
- **Use extra care when cleaning on stairs.**
- **Do not use steam for space heating purposes; household use only.**
- **Use on waxed or some unwaxed floors may diminish glossiness. Do not use on unsealed wood floors. Test in an inconspicuous area or check the care instructions from your flooring manufacturer.**

Symbol IEC 60417-5597 (2002-10) is used on the unit to indicate that this unit operates with hot water vapour (steam). To avoid scalding and burns take extra care when in use.

Steam cleaner feature diagram



1	Steam nozzle	9	Extension pole	15	Jet nozzle adaptor
2A	Water tank & cap		**Attachments**	16	Mop head
3	Power indicator light	10	Microfibre mop pad (x2)	17	Crevice brush
4	Steam dial	11	Round Brush (nylon)	18	Steam button
5	Tube Release button	12	Small cloth	19	Carpet glider
6	Lower cord hook	13	Squeegee	20	Measuring jug
7	Handle	14	Utility head (for squeegee)	21	Cooling mat
8	Upper cord hook				

Unpacking your steam cleaner

Before using your steam cleaner

Remove all packaging and lay out the separate components.

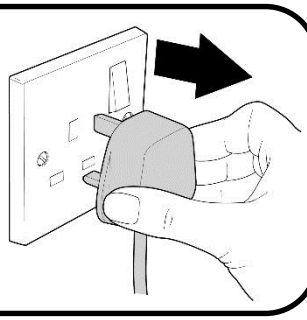
Check the steam unit after unpacking for any visual damage such as:

- Misaligned or damaged parts
- Damage to the main body and separate components
- Damage to the plug or cable.

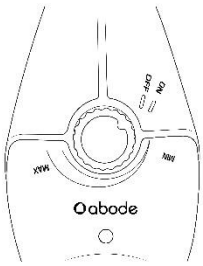
If you can see any damage do not use the steam cleaner and refer to page 23 for customer services.

Filling the water tank

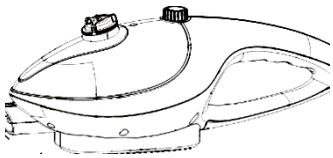
Always unplug the unit before removing the safety cap.



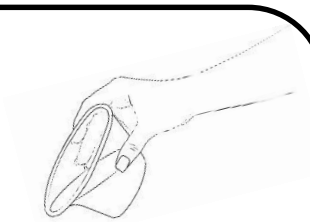
Always make sure the steam control dial is set to “OFF” before removing the water tank cap.



Place the steam cleaner on a level surface.

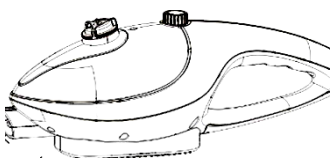


Twist the water tank cap anti-clockwise and remove.



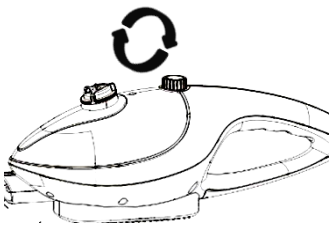
Fill the measuring jug provided with 200ml of cold tap water.

Empty the measuring jug carefully into the water tank and then add a further 150ml of cold water.



Filling the water tank

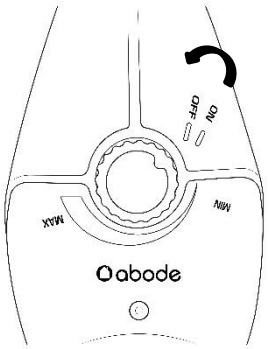
Refit the water tank cap, twisting it clockwise and tightening.



Re-filling the water tank

At any stage during use, you can refill the water tank. It is advised to turn the steam dial anti-clockwise to the “OFF” position.

Read the note below before re-following the filling instructions.



Note:

It is recommended to empty the water tank before every refill.

This will prevent issues including overfilling and build up of scale.

Be careful not to overfill the water tank, leave a space at the top. Overfilling may cause the cleaner to leak.

The tube which transfers water from the water tank to the boiler is weighted down with a brass ball. This is an intentional design to improve efficiency of water usage. It is normal for this ball to create a rattling sound inside during use.

Assembling your steam cleaner

Attaching steam mop tools

The main accessories required for the steam mop function include the extension pole and the steam mop head. Accessories that can be used with the steam mop include: the cotton cloth, steam glider and the mop pad. Refer to the accessories section on pages 11-17 for assembly and usage instructions regarding each specific part.

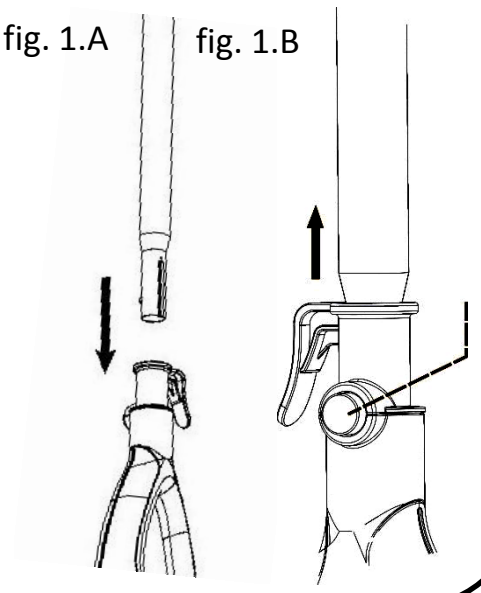
Extension Pole

The extension pole connects to the main body of the steamer (fig.1.) It is designed to support use on floors, windows, ceilings, and other hard to reach places in handheld steamer mode.

For increased support, hold the pole in both hands.

1. Slot the extension pole into the top of the main unit, pushing until it clicks (fig 1.A.)
2. To disassemble the extension pole, press down the release button and pull out carefully (fig 1.B.)

fig. 1.A fig. 1.B



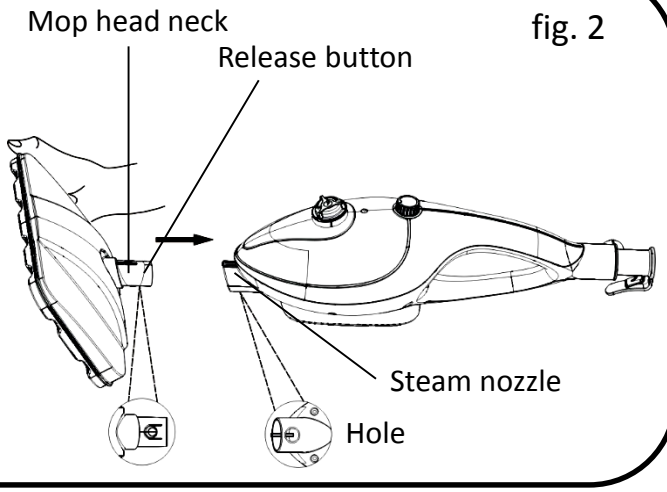
Steam Mop Head

The mop head is suitable for the cleaning of large washable wall and floor areas.

To attach the mop head, align with the main unit as shown in fig.2 and press the nozzles together until the release button clicks in place.

To remove press the release button underneath the nozzle and pull away.

fig. 2



Assembling your steam cleaner

Attaching steam cleaner tools

The mop head is suitable for cleaning large washable floor and wall areas.
It can be used with or without the microfibre pad.
Clean sensitive surfaces, i.e. wood (sealed), laminate (sealed) etc. with the pad attached.

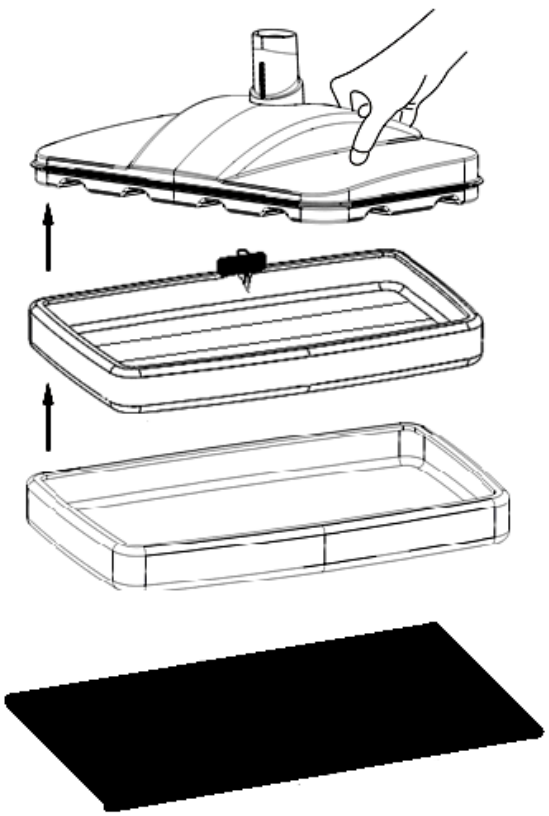
Microfibre Pad:
The two pads provided are designed to clean scuffs and stains from hard floors.
The cleaning effect of a pad can be improved by turning and changing
regularly.
To clean more dirty areas, move the mop head over the surface slowly in order to increase the cleaning action of the steam.

Fitting the microfibre pad:

- Place the pad toggle at the back of the mop head.
- Hold the mop head steadily and pull the cloth over and around the head.
- Once you have fitted the pad, tighten the toggle to secure for use.

Carpet Glider:
The carpet glider provided is meant to be used with the microfibre pad on rough surfaces, like carpet.
Simply place your mop head on top of the glider to use.

Cooling Mat:
The Cooling mat provided is specifically designed to withstand high temperatures and is resilient to water.
Keep the cooling mat close by when using the steam unit. After each use, rest the unit on the mat to cool.



Assembling your steam cleaner

Attaching steam cleaner tools

The two main accessories for this product are the jet nozzle adaptor and the utility head attachment. They attach to the steam unit in the same manner.

NOTE: The utility head comes pre-assembled with the small cloth and squeegee attached.

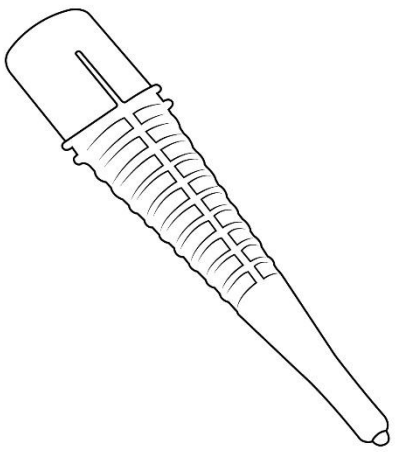
Jet Nozzle Adaptor:

Attach to the steam nozzle by aligning with the main unit and pressing the nozzles together until the release button clicks in place.

It can be used alone and gives concentrated, direct steam for cleaning and disinfecting.

The jet nozzle adaptor can also be used with the various small tools provided, e.g. the crevice brush and round brush.

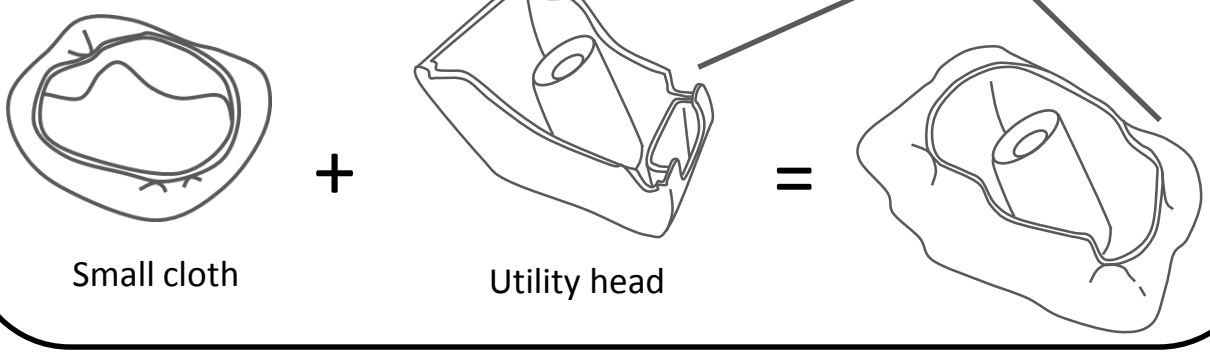
These tools help to clean hard to reach areas.
Refer to page 16 for usage instructions.



Utility Head:

Use as an adaptor for connecting both the squeegee and small cloth.
Refer to page 16 for usage instructions.

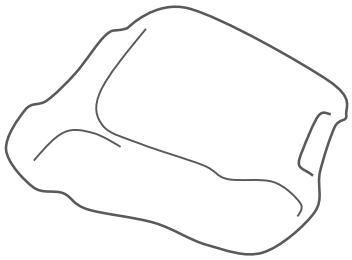
Put the small cloth on the utility head, making sure section ‘a’ is fully covered.



Small cloth

Utility head

Turn over the small cloth and utility head assembly, and locate the squeegee



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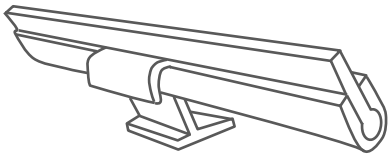
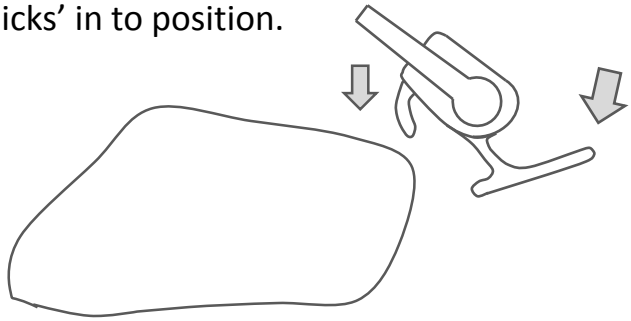
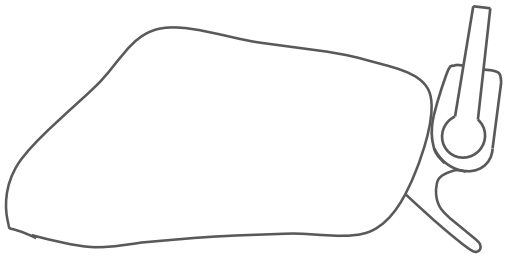


squeegee

Hook the squeegee on to the assembly ‘over’ the cloth, and push down until it ‘clicks’ in to position.





The squeegee is now assembled and ready to use.
The squeegee is ideal for cleaning windows, mirrors, tiles and other smooth surfaces. When cleaning windows, you may need to use the squeegee to wipe the area over after steaming in order to avoid smearing.

Note:

- Unplug the cleaner and allow to cool before fitting or changing attachments - they become hot during use.
- Take care when removing accessories. The tip of the steam hose/nozzle can get very hot during operation.
- Thermal shock can shatter glass.

  Carefully warm the glass by directing steam, no less than 10 – 15 cm’s away.
- Test the steam in an inconspicuous area before full use.

Assembling your steam cleaner

Attaching small tools to the jet nozzle

If the cleaning effect of steam alone is not ideal for your specific task, there are 2 small tools included to support cleaning: the round brush and the crevice brush. These tools are ideal for cleaning hard to reach areas.

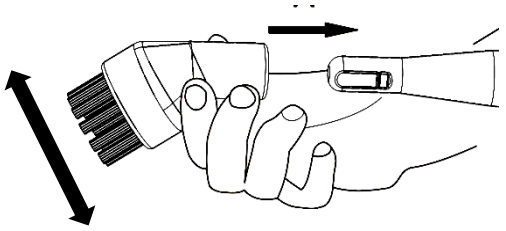
Attach to the jet nozzle adaptor as follows:

- Push the small tool onto the nozzle adaptor aligning the arrows – fig. 3.
- To remove, simply pull the small tool off after use.

Round Brush:

The nylon round brush is designed for stubborn dirt and detailing.
Use an up and down motion to rub off the dirt. Once the steam has broken down the dirt, continue to brush gently until it is removed.

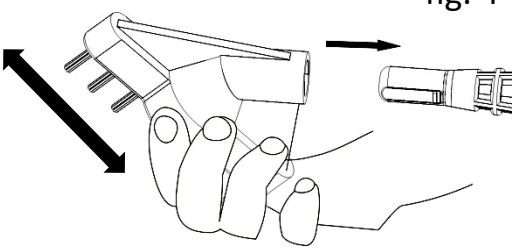
fig. 3



Crevice Brush:

The crevice brush is ideal for narrow, hard to reach areas.
Use an up and down motion to rub off the dirt. Once the steam has broken down the dirt, continue to brush gently until it is removed.

fig. 4

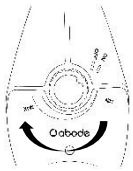


Using your steam cleaner

Operating the steam cleaner

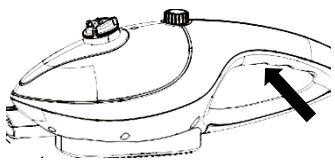
Before you plug the appliance in, check the water tank is full.
If it is not, refer to page 8.

Plug the mains plug into a socket and switch the cleaner on by turning the steam dial clockwise between MIN/MAX.



The red power indicator light will illuminate to indicate the unit is powered and heating.
If the light does not illuminate, refer to page 19.

The steam cleaner should take approximately 30 seconds to heat up to steam temperature.
The steam cleaner is now ready to use.
Hold down the steam button to release the steam.



Note:

- A full water tank should provide approximately 15-25 minutes of use.
- Steam time can vary according to volume and temperature of water in the tank.
- There be an initial few drops of water ejected.
- The desired steam intensity depends on the specific task, refer to page 17 for further details.

Using your steam cleaner

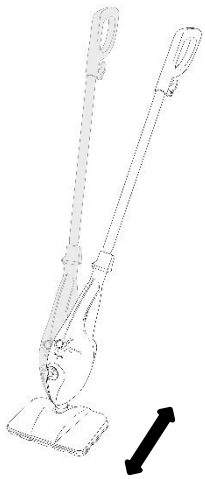
Steam mopping

Before using the steam unit as a mop, attach the following parts:

- The extension pole in the top of the main unit (fig 1, page 10.)
- Place the microfibre pad over the steam mop head (fig 3, page 11.)
- Push the steam mop head into the steam unit until it clicks into place (fig 2, page 10.)

Tilt the mop back at a 45° angle.
Use a steady back and forth motion over the floor you are mopping.
The microfibre pad provided is very absorbent, however, depending on many conditions, i.e. floor surface and steam intensity setting, residual moisture may still be left behind.

If this occurs please allow air-dry time. Steam cleaning on all hard-sealed floors will always leave a trail of wet moisture. If you are finding your floor too wet after use, you may need to adjust the steam settings.

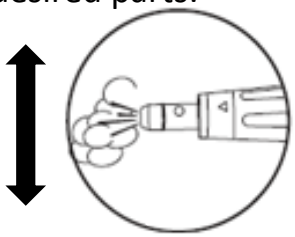


Handheld steam cleaning

Before using the steam unit as a handheld cleaner, attach the desired parts:

- Jet nozzle adaptor – page 12
- Round brush – page 14
- Crevice brush – page 14
- Utility head with squeegee and small cloth – page 12/13.

Use a steady back and forth motion over the desired area.



IMPORTANT:
Do not hold the steam unit concentrated in one place for too long and only use on sealed floor surfaces.
To control the steam temperature and the cleaning power, move the handle closer to or further away from the surface being cleaned, or refer to page 17.

Using your steam cleaner

Selecting steam settings

Below is a general list of just some of the possible uses for the multi-purpose steamer, divided into recommended steam intensity settings. These are only a guideline for using your steamer, you will likely discover a wide variety of other uses around you home. For further information, each accessory has a brief explanation of what it is most suited for within the instruction manual.

Setting	Usage
LOW	• Varnished/laminate hardwood flooring • Delicate fabrics • Wood cabinetry
MEDIUM	• Most flooring (sealed marble, stone & ceramic, vinyl etc.) • Countertops • Bath & kitchen fixtures • Most routine cleaning tasks
HIGH	• Flooring in high-traffic areas (HIGH setting not recommended for hardwood floors) • Tough grime and stains (stuck-on grease, etc.) • Heavy linens and fabrics • Marble & stone.

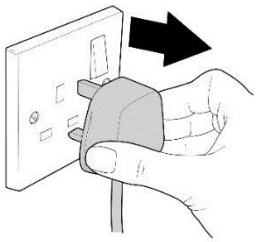
Note:

A higher steam setting increases the amount of moisture being emitted with the steam.

When steaming it is best to use the lowest possible steam control dial setting that completes the task, while remaining easy and convenient. Start with a lower setting and increase only if needed to easily accomplish the required cleaning task.

Cleaning and Care

Before you clean the appliance, disconnect the mains plug from the wall socket.



To clean the exterior of the device, use a damp, soft cloth and mild detergent.

NEVER IMMERSE THE STEAM UNIT IN WATER.

When wiping off the main body, do not allow moisture in the area around the indicator light or steam dial.

Wash non-electrical accessories in warm soapy water and allow to dry thoroughly before reuse.

If the steam unit is damaged, contact the Customer Service helpline.

Care of your microfibre cleaning pads

Wash pads in warm water, no more than 40 degrees.

Wash separately. Do not use fabric softener and do not tumble dry. Dry on a line.

Should there be any loose threads on the microfibre pad, carefully cut the threads with scissors.
Do not try to pull any threads or cut them at their base.

We're here should you need us.
For Customer Services & Spare Parts please call **0845 209 7461**
Opening times: Monday - Friday 8am – 6pm & Saturday 9am – 1pm
Or visit us at **www.productcareuk.com**

Problem Solving

PROBLEM	POSSIBLE PROBLEM	POSSIBLE SOLUTION
Trouble assembling/ disassembling attachments	1. Trouble assembling attachments	1. There are a number of attachments that can be used with this steam cleaner. All attachments attach to the connector in the main body in the same manner. The black clip of the attachments should protrude through the hole in the connector to be secure. Refer to pages 10-14 of the instruction manual provided. For attaching the mop pad/carpet glider, refer to page 11. The handle is pushed in to the main body, with the pin aligned correctly so that it fits in to the mould and clicks in to place (page 10). To connect the squeegee, refer to pages 12-13.
	2. Trouble disassembling attachments	2. Disassembling the attachments should be straightforward. To disassemble, press in the clip that is protruding through the hole in the connector of the main body, and pull the attachment away. For the squeegee, you cannot access the clip and so this will have to be disassembled carefully.
	3. Trouble converting from steam mop to handheld.	3. Disassemble the handle by pushing in the small black button on the side of the handle connector, then pulling away the pole. Attach the required accessory in the same manner that the mop head was attached, with the black clip protruding through the hole in the connector.
Filling/Emptying water tank	1. Trouble filling the water tank.	1. Make sure the cleaner is unplugged. With the unit on a level surface, turn the water tank cap on the top of the cleaner anticlockwise until loose and remove. Fill the measuring jug provided with 200ml cold tap water and pour the contents of the jug in to the tank, then add a further 150ml water. Put the cap back in to the tank and turn clockwise to secure. For instructions on refilling the tank, refer to page 9 of the instruction manual provided.
	2. Trouble emptying the water tank.	2. Unplug the steam cleaner. Wait a minimum of 5 minutes for the unit to cool. Turn the cap anticlockwise and remove. Hold the cleaner with both hands and safely pour any remaining water into a sink. Secure the safety cap back on the cleaner.

Problem Solving

PROBLEM	POSSIBLE PROBLEM	POSSIBLE SOLUTION
There is no or reduced steam being produced/no power to the steam cleaner	1. The steam dial has not been turned/The cleaner has not had time to heat.	1. Turn the steam dial located on the main body above the Abode logo clockwise, from 'OFF' to the desired setting. This should illuminate the power indicator light red. Ensure you have waited **30 seconds** for the water to heat up sufficiently before trying to steam clean.
	2. Water tank may not be filled/may need refilling.	2. Make sure the water tank is filled. The safety cap will need to be screwed off. Refer to page 8 of the instruction manual provided. For refilling, refer to page 9.
	3. The unit may not be plugged in properly/the fuse or breaker may not be working.	3. Verify the unit is plugged into an approved electrical outlet, is switched on and that the fuse or breaker is functioning properly.
	4. The steam button is not being pushed/the mop has not been reclined.	4. When the cleaner is being used in handheld mode, the steam button located inside the handle needs to be pressed to emit steam. When the cleaner is being used as a mop, the mop has to be reclined to emit steam.
	5. The attachment is not fitted correctly	5. All the attachments, including the mop head, fit in to the connector on the main body. Make sure that when you are attaching an accessory, the black clip on the accessory protrudes through the hole in the connector.
Steam cleaner is emitting water	1. The water has not had time to heat.	1. If using as a mop, place the head on to the cooling mat. Wait at least 30 seconds for the water to heat sufficiently.
	2. Too much water is in the tank	2. Empty the water from tank and refill with up to 350ml of water.
Steam cleaner worked intermittently and then stopped	1. Not enough water in the tank	1. Please refer to "refilling water tank", on page 9 of the instruction manual provided.
The indicator lights are not working	1. The unit may not be plugged in properly/the fuse or breaker may not be working.	1. Verify the unit is plugged securely into an approved electrical outlet and that the fuse or breaker is functioning properly.
Using the stem dial settings	1. What should I clean on 'MIN' and what should I clean on 'MAX'?	1. Page 17 of the instruction manual provided has a guide that details low to high settings and their recommended uses.

Problem Solving

PROBLEM	POSSIBLE PROBLEM	POSSIBLE SOLUTION
Indicator light	1. What does the indicator light mean	1. The power indicator light on the main body of the steam unit illuminates red to show that the unit is plugged in and the steam dial is turned past the 'ON' position. This means that the water is heating and the unit will stay on. The light will not change colour.
There is a 'clicking/bubbling/rattle' noise coming from the steam mop when in use		1. This is a normal occurrence due to the construction of the product and its operational functionality.
There is a peculiar smell coming from the unit	1. First time using product.	1. If this is the first time you are using the cleaner, continue using the product. The smell may be due to new parts being heated up for the first time.
	2. This is not the first time the product has been used.	2. Discontinue use if problem persists and contact Customer Services using the details on the bottom of this page.
Parts have broken/need replacing	1. An attachment has broken or been lost.	1. Page 24 of the instruction manual provided details which attachments can be replaced. Call customer services or visit the website detailed at the bottom of this page.
	2. None of the above have broken but another part has.	2. Discontinue use and contact customer services using the details on the bottom of this page.
I have lost the instruction manual provided	1. The instruction manual has been lost or misplaced.	1. It is important to have a copy of the instruction manual. Visit www.productcareuk.com or contact customer services using the details provided on the bottom of this page.

We're here should you need us.

For Customer Services & Spare Parts please call 0845 209 7461

Opening times: Monday - Friday 8am – 6pm & Saturday 9am – 1pm

Or visit us at www.productcareuk.com

Guarantee

This product is guaranteed for 12 months from the date of the original purchase. If any defect arises due to faulty materials or workmanship the faulty product must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

The following conditions apply:

- The product must be returned to the retailer with the original proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which has been supplied.
- It must be used for domestic purposes only and for its intended use.
- This guarantee does not cover wear and tear, damage, misuse or consumable parts.

This does not affect your statutory rights.

We're here should you need us.
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Customer services

Attach your receipt to this page for proof of purchase.

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Produced for:
G2S Limited
Unit 12 Lodge Bank
Industrial Estate
Horwich
England
BL6 5HY

This symbol is known as the 'Crossed-out wheelie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to make sure the success of these schemes and for the protection of the environment. For your nearest disposal facility, visit www.recycle-more.co.uk or ask in store for details.

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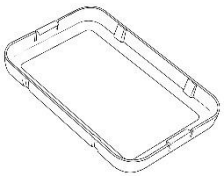
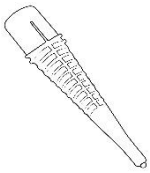
We reserve the right due to possible changes to design to alter the instruction manual without prior notice.

Spare parts

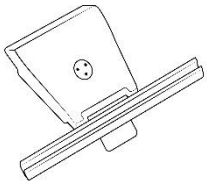
The following spare parts are available to purchase online or by calling Product Care.
Visit us at **www.productcareuk.com**
Or call **0845 209 7461**
Opening times: Monday - Friday 8am – 6pm & Saturday 9am – 1pm



Carpet glider



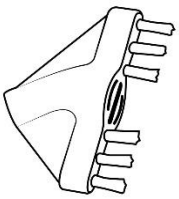
Jet nozzle adaptor



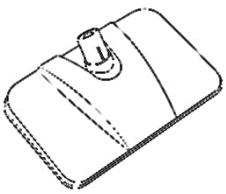
Utility head and squeegee

Small cloth

Round brush (nylon)

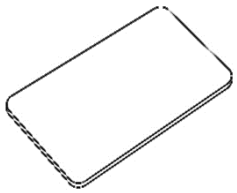


Crevice brush

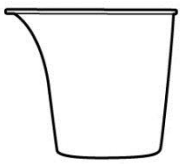


Mop head

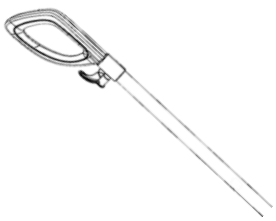
Microfibre pads



Cooling mat



Measuring jug



Handle

Connection to the mains supply

WARNING- THIS APPLIANCE MUST BE EARTHED

This appliance is designed to operate from a mains supply of AC230V - 240V ~ 50/60HZ.

Check that the voltage marked on the product corresponds with your supply voltage.

This product is fitted with a 13A plug complying with BS1363.
If this plug is unsuitable or needs to be replaced, please note the following:

Important: The wires in the mains lead are coloured in accordance with the following code:

GREEN/YELLOW-EARTH
BLUE-NEUTRAL
BROWN-LIVE

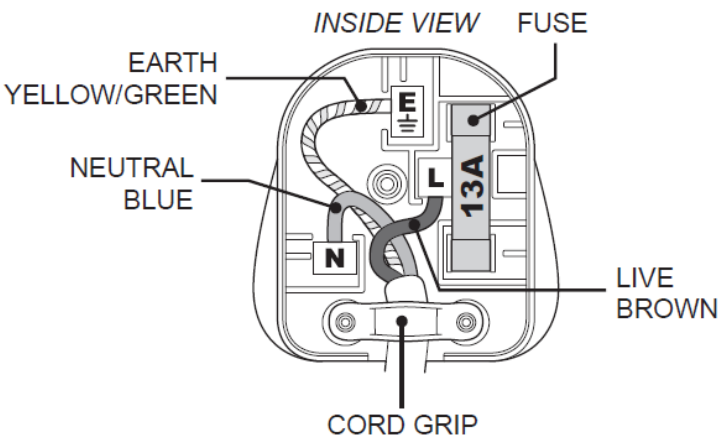
Connection to the mains supply

For UK use only – Plug fitting details (where applicable):
As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The GREEN/YELLOW wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured GREEN or
GREEN/YELLOW.
The BLUE wire is the NEUTRAL and must be connected to the terminal marked with the letter N or coloured BLACK.
The BROWN wire is the LIVE wire and must be connected to the terminal marked with the letter L or coloured RED.

Always ensure that the plug cord grip is fastened correctly.

If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.



Model number: A21SM3001

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